

Rental Policy

All rentals are subject to the following terms and conditions. Please review thoroughly before placing your order. "We" or "us" means IREMSC; "you" or "your" refers to the renter.

START DATE: The desired starting date submitted with your rental order should be the latest date you need the equipment to depart for your class. Under our standard shipping arrangements, we try to get the equipment to you at least one day before your start date. Because of shipping times and limited weekend delivery options, the effective "Start Date" for your rental must fall on a weekday. If you need equipment for a weekend departure, use the preceding Friday as your Start Date.

DUE DATE: The date the equipment must be dropped off at our office.

RENTAL LENGTH: The time-options for rental of equipment and descriptions include:

- **VIDEOS** - No more than 3 videos may be checked out at any time. Check-out time of the videos is limited to 3 weeks.
- **CPR EQUIPMENT:** Can be picked up one working day before the course and must be dropped off within three days after the course completion.
- **RENTAL EQUIPMENT:** Can be picked up three working days before the course and must be dropped off within three days after the course completion or certifying event.

RENTAL TERMS: Equipment and Manikin rentals are on a per day and per class basis with the exception of approved State of Alaska EMT-1, 2, 3, ETT and Medevac Escort classes, and communities located in rural areas. You must indicate the return date on the equipment request form whether it is on the paper or electronic version. If you want to use the item for more than one class you must pay a rental fee for each class the item is used in.

LATE CHARGES: If you do not deliver the equipment for return shipment by your required Due Date, late fees may be assessed at the daily rate of \$5.00 per day for each video rented and \$10.00 per day for each piece of equipment rented. Late fees will accumulate until the replacement cost of the item is reached.

CLEANING: We will clean and disinfect all equipment before delivery to you. You must return the equipment to us in reasonably clean condition. You are not responsible for cleaning and disinfecting the equipment. A cleaning charge of \$20.00 will be assessed for any item that is returned that is excessively dirty or grossly contaminated.

DAMAGES: Our rental rate assumes a limited amount of wear which may occur with a rental use. However, rips, tears, excessive dirt or stains, mildew, or missing parts noted upon return will result in a repair fee. If the item is not repairable due to damage while in your use, you will be responsible for the full replacement cost of the item and will be billed accordingly.

LOSS/THEFT/NON-RETURN: You are responsible for the equipment at all times between delivery and return to our facility. We provide no insurance against loss once it is picked up or delivered to your address.

SHIPPING: The equipment shall be delivered to you and returned to us at your own risk, cost and expense. Shipping is based on actual cost from our facility in Alaska to your designated point of delivery. Any refused deliveries will be processed as a completed rental transaction, with the full rental fees assessed to the renter. **AT THIS TIME WE ONLY SERVICE THE INTERIOR OF ALASKA.** Every effort is made to deliver the equipment to your designated address no later than the day before your Start Date. Occasionally there are weather delays, or shipper errors. We try to find a solution if that happens. Special provisions govern expedited shipping done at your request; ask us for details.

LIABILITY: You recognize and acknowledge that some activities involved with teaching EMS courses can be dangerous and unpredictable. We are not responsible for any accidents, injuries or damage that may arise from your activity or use of our equipment, and you hereby agree to indemnify us from any claims, charges or costs arising from your use of our equipment or any related activities.

While we will provide you equipment as described in our product descriptions, we do not expressly or otherwise guarantee or warrant the equipment for any specific performance or purpose other than as it is described. If any item of equipment malfunctions or otherwise fails to perform its described functions, our maximum liability to you is the rental value paid for the item. **THE RENTAL EQUIPMENT IS TO BE USED FOR TRAINING PURPOSES ONLY AND IS NOT MAINTAINED OR TESTED FOR PATIENT USE.**

RESERVATION REQUIREMENTS: Delivery typically requires 3 to 5 business days from the ship date, depending on your distance from our office. Your order should be placed at least two weeks in advance of your Start Date to ensure availability and best selection of equipment.

At certain times and if you place your order less than two weeks in advance, inventory may not be available for your desired Start Date. You will be contacted if your order cannot be accepted due to prior inventory commitments or other reasons. Alternative products or dates can be discussed with you at that time.

If you place your order less than 48 hours in advance please call the Resource Admin Assistant to see if the equipment is available. 907-456-3978

Rush shipments are available at additional shipping costs as charged by the shipper; contact us for special requirements.

CANCELLATIONS: You must cancel your order a minimum of 24 hours before the scheduled shipping date. Special orders, large orders or orders for which special inventory arrangements have been made may require financial commitments; you will be notified in advance if we deem such commitments appropriate. Cancellation of an order is not an option once the equipment has left our facility.